



Cancellations/Refunds

If you are unable to attend the class, please submit your request for refund in writing to woof@canefida.com at least 7 days before the start of the class for a refund of your tuition (less an 8% administrative fee).



Orientation

Week 1 Orientation is mandatory for Beginner Class (unless previous arrangements have been made with the instructor).



Missed Classes / Makeups

- If you miss more than two classes, you may be required to register, pay, and repeat the four-class series to advance to the next level. Refunds are not issued for missed classes.
- To keep the class size small and consistent we do not offer make-ups. If your dog is unable to attend the class, you are welcome to come to class and participate in the discussion and observe the exercises without your dog.



Handlers

The same handler(s) should attend all classes whenever possible, as class skills build each week. Substitute handlers can be disruptive to both the dog and the class and are therefore discouraged.



Children

Well-mannered children are encouraged to attend the class with their parent so the entire family is involved in your dog's training. When appropriate, the adult/primary handler shall supervise children practicing after the primary adult handler has learned each skill.



Multiple Dogs Policy

- Dogs from the same household typically do not do well in class together and are discouraged from attending the same class unless an exception has been approved by the instructor in advance.
- Puppies under 18 weeks may be able to attend together, but please reach out to get instructor approval before registering.



Fearful, disruptive or dangerous dogs

Dogs who are afraid, trying to hide, refuse to take food, bark excessively, are difficult to control or have a bite history towards humans or other animals are not appropriate for group classes and private behavior consulting is recommended instead. Please inquire about our private sessions.



Heat Cycle

Female dogs in heat (season) are allowed in the classes but they must wear a well-fitting dog diaper, be kept at least 12 feet away from all other dogs in class, and cannot participate in off-leash play time. Also be aware that in-season females can become easily distractible during this time and may refuse to take food. If you prefer not to attend with your dog in heat, you are welcome to come to class and participate in the discussion and observe the exercises without your dog.



Vaccination Policy

Please upload proof of current vaccinations when you register or bring a printed copy to the first class. Vaccinations must be administered by a licensed veterinarian.

- **Puppy classes.** All puppies attending class must be current on vaccinations and deworming. Puppies under 16 weeks must have at least one DHPP at least 7 days before first class. Puppies 18 weeks old should have at least two DHPP vaccines and Rabies.
- **Teen/Adult classes.** All dogs must be current on DHPP and Rabies.



Equipment Policy

Six-foot fixed length leash required. All dogs must wear a flat or martingale collar that they can't slip out of.

- Harnesses may also be appropriate. If your dog is more than 20 pounds, attaching the leash to the chest attachment is required.
- Correction collars including choke, prong, pinch collars, or electronic collars and retractable leashes are not allowed.



Attire

Dress for an active class. We recommend comfortable clothing and athletic shoes with good footing. Wearing flip-flops, sandals or heels is not safe.